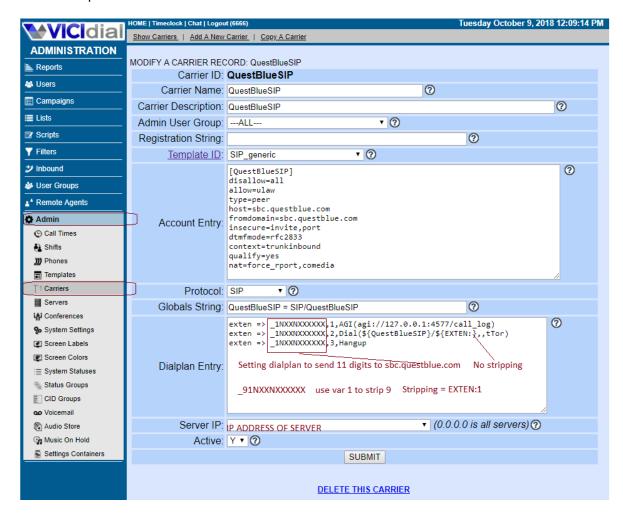Vici Dialer inbound / outbound assistance QuestBlue Systems.

Carrier Setup

Text from the above image:

Account Entry:

[QuestBlueSIP]
disallow=all
allow=ulaw
type=peer
host=sbc.questblue.com
fromdomain=sbc.questblue.com
insecure=invite,port
dtmfmode=rfc2833
context=trunkinbound
qualify=yes
nat=force_rport,comedia

Globals String:
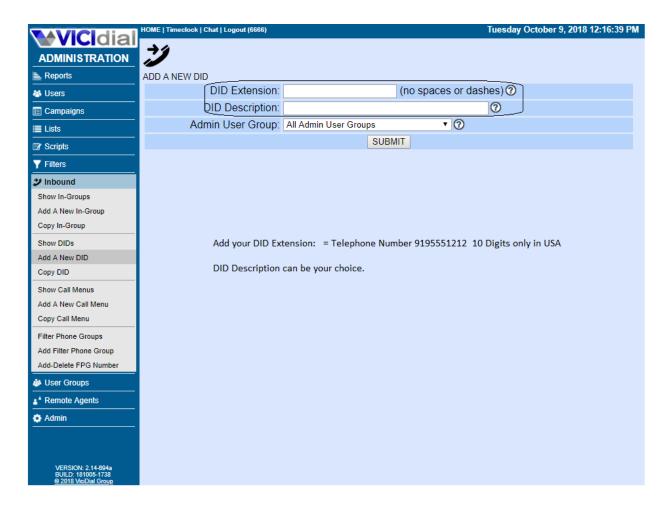QuestBlueSIP = SIP/QuestBlueSIP

Dialplan Entry:

exten => _1NXXNXXXXXX,1,AGI(agi://127.0.0.1:4577/call_log)
exten => _1NXXNXXXXXX,2,Dial(${QuestBlueSIP}/${EXTEN:},,tTor)
exten => _1NXXNXXXXXX,3,Hangup

Server IP: Please make sure your servers IP is in this box
Active = Y

INBOUND CALLING TO VICI to Ring a Phone:

Once you submit you will need to make some choices

Please continue to next image

VICIdial
ADMINISTRATION

- 📊 Reports
- 👥 Users
- 🗄 Campaigns
- ☰ Lists
- 📝 Scripts
- ▼ Filters
- **➜ Inbound**
  - Show In-Groups
  - Add A New In-Group
  - Copy In-Group
  - Show DIDs
  - Add A New DID
  - Copy DID
  - Show Call Menus
  - Add A New Call Menu
  - Copy Call Menu
  - Filter Phone Groups
  - Add Filter Phone Group
  - Add-Delete FPG Number
- 👥 User Groups
- ⚫ Remote Agents
- ⚙ Admin

MODIFY A DID RECORD: 9195551212

Field	Value
DID Extension:	9195551212 ⟵
DID Description:	9999-test Just the name of the extension tested ⟵
DID Carrier Description:	
Active:	Y ▾ ⟵
Admin User Group:	---ALL--- ▾
DID Route:	PHONE ▾ ⟵
Record Call:	N ▾
Extension:	9195551212 Match the inbound route ⟵
Extension Context:	default
Voicemail Box:	voicemail chooser
Phone Extension:	9999
Server IP:	make sure server IP is correct ▾ ⟵
Call Menu:	▾
User Agent:	
User Unavailable Action:	VOICEMAIL ▾
User Route Settings In-Group:	AGENTDIRECT - Single Agent Direct Queue ▾
In-Group ID:	---NONE--- ▾
In-Group Call Handle Method:	CID ▾
In-Group Agent Search Method:	LB ▾
In-Group List ID:	999
In-Group Campaign ID:	▾
In-Group Phone Code:	1